

Remote Learning Support (R.L.S.) **FAQ**

Q: What are the program hours?

A: Remote learning is held 8:30am-3:30pm with morning and afternoon extended-day options for anyone needing care 7:00am-5:30pm.

Q: What are the program fees?

A:

Schedule	Resident Fee	Non-Resident Fee
5-Day Remote Learning/Non-School Day	\$175/week	\$190/week
5-Day AM Extended Care/Before School	\$55/week	\$59/week
5-Day PM Extended Care/After School	\$75/week	\$81/week
Part-Time Remote Learning/Non-School Day	\$40/day	\$43/day
Part-Time AM Extended Care/Before School	\$13/day	\$14/day
Part-Time PM Extended Care/After School	\$17/day	\$18/day

Q: Will the park district's staff members be *teaching* my child? And are they qualified?

A: Our staff members will be supporting children while their teachers from school provide the actual instruction. We will help with accessing any online resources they might need, but we will not be teaching the children. Many of the members of our team are of high school or college age and pursuing a career in education or social work, but have not yet met all of the qualifications to teach.

Q: Will snacks and lunch be provided by the park district?

A: No. Each child is required to bring a lunch daily and, anyone enrolled in the extended-day option for morning or afternoon should bring a healthy snack as well.

Q: What do I need to send with my child each day?

A: Every child will need to bring their school-assigned learning device, along with any other supplies needed to complete their schoolwork. In addition, each child will need a mask and a lunch. Anyone attending the extended-day program will also need a morning or afternoon snack, as appropriate.

Q: Will the park district provide Wi-Fi and power outlets?

A: Yes, we have been testing our Wi-Fi system throughout the building to ensure that it can handle the increased number of users and larger amount of data required for video conferencing.

Q: How will the park district attempt to mitigate risk of exposure to COVID-19?

A: We will be following all of the guidelines set forth by the Illinois Department of Public Health (IDPH) relating to school-age childcare. Student work spaces will be placed a minimum of 6' apart and everyone must wear masks when indoors (except while eating). While outdoors,

children will wear masks when a minimum of 6' distance cannot be maintained. We will also be encouraging frequent hand-washing and reminding children to keep their hands away from their face.

Q: What will happen if a student or staff members is showing symptoms of COVID-19?

A: Anyone exhibiting symptoms of COVID-19 should not attend the program. In the event that symptoms develop while participating in the program, the afflicted person will be isolated from the group and sent home. We will work with IDPH to address the length of any necessary quarantine due to COVID-19 symptoms or a confirmed case within the program.

Q: Will my child be forced to sit at a desk in a classroom all day?

A: No. To the extent possible within the parameters of each district's e-learning plan, we will be taking breaks throughout the day to play outside or in the gym. Our goal is to have a regular schedule established within each classroom once the e-learning expectations are set forth by each student's teacher.

Q: What is the refund policy in the event that my schedule changes?

A: Withdrawal and change requests must be submitted in writing to the Recreation Supervisor. All requests must be received at least 15 days prior to the change taking place. Cancellations and changes are subject to a 10% processing fee on any amount that will need to be refunded. Cancellation and change requests made within the 15-day window are subject to a 30% processing fee on any amount that needs to be refunded.

Cancellation and change requests will not be processed less than three business days prior to the start of the week in which the change takes place.